

Dianne Moreland
Regional Manager
Quantum Management Services
3810 196th Street SW, Suite 10
Lynnwood, Washington 98036

Telephone: (425) 776-1294 Extension 144
eMail: morelandd@quantumms.com

Hi Dianne,

Let me begin by thanking you again for your letter of June 3, 2019. It was with great elation that I learned that I would regain my prior place on the list. This said, I am deeply concerned about what I was told by Whitney Alred this past Friday when I inquired about my status at Cabrini Senior Housing. During our conversation I learned that I had been bumped from next-in-line to number three on the list for new entrants. According to Ms. Alred two people who had priority on the list, but were removed, had been reinstated.

Now, I can well understand that an open apartment would be given to another during an appeal process, for one cannot leave a vacant apartment open indefinitely. I cannot so easily understand how someone can be removed from the list and then be reinstated with priority over someone who was previously at the head of the line, but whose entry was delayed by his appeal. Indeed, someone who has appealed should not be removed from the list in the first place -- well, at least, not until it is certain that his or her appeal has failed.

Did both of the people to whom Whitney has now given priority succeed in appeals that were granted after being denied, or were they tardy in their response and are now being given priority over me who was more timely? Truly, I do not understand. What is more, according to Whitney the two people who are now before me were already reinstated before my appeal had been granted. Why then, was I not told that I had moved back to third on the list after my appeal had succeeded?

Even more problematic, I recently moved out of the Aloha Inn and returned to shelter-living in an effort to pay down a credit balance that was costing me 34.7 annual interest. I took this rather harsh move in the belief that I was still first on the waiting list for Cabrini Senior Housing. As the money that was in my saving is now in my credit account, I cannot be reinstated in the Inn without having to start all over again. Alas!

By the way, before I left the Inn I was assured that the Inn will continue to honor its promissory note in regard to my move in costs when, and now maybe even if, a new opening occurs in my favor.

Monday, 15 July 2019

Finally, during my conversation with Whitney I was told that she would get back with me on Monday after speaking with her manager. It is for this reason that I decided to write to you directly.

Something is not right about Whitney in my regard.

Sincerely, *Roddy A. Stegemann*

Roddy A. Stegemann, A.B., M.A., M.A.
Owner and Founder
nudge.online

kiausau@me.com

Mobile: +1 (206) 291-8468